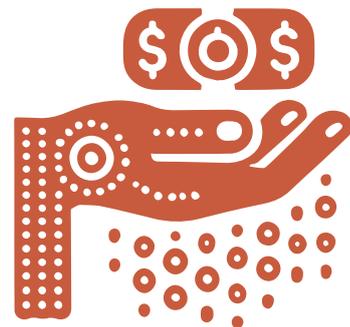


FACT SHEET ENERGY REBATES & CONCESSIONS



Electricity Rebate

Eligible Queensland pensioners, seniors, war veterans, low-income households and asylum seekers can receive \$372.20* per year.

Eligibility

To be eligible for the electricity rebate you must hold one of the following cards:

- Pensioner Concession Card issued by Services Australia or the Department of Veterans' Australia.
- Queensland Seniors Card.
- Gold Card issued by the Department of Veterans' Affairs (and receive the War Widow/er Pension or special rate TPI Pension).
- Health Care Card issued by Services Australia.
- Asylum seeker status (ImmiCard).

Only one rebate is paid per household.

How to apply with your energy retailer

To find out more about eligibility and how to apply, contact your electricity retailer – their number is on your electricity bill.

How to apply through your electricity supplier?

If you do not get billed by an energy retailer, contact the organisation that charges you for electricity usage. They can claim the rebate on your behalf.

Home Energy Emergency Assistance Scheme (HEEAS)

Low-income households who are experiencing a short-term financial crisis or emergency that has limited their ability to pay their energy bills can receive a one-off payment of up to \$720*. A customer is only eligible for a HEEAS payment once in every two years.

Eligibility

- Live at your principal place of residence.
- Are financially responsible for the payment of the bill.
- Can pay your debt and are at risk of being disconnected.
- Hold a current concession card, (Health Care Card, Pensioner Card, DVA Gold Card).
- Live in a low-income household, with an income less than the Australian Government's maximum income rate for part-age pensioners.

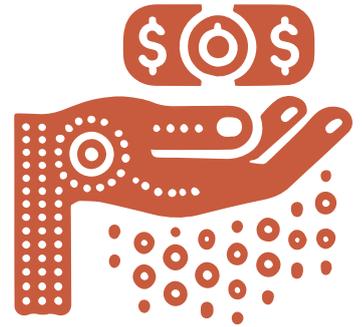
You must also have experienced a substantial decrease in your household income (e.g. loss of employment, family separation, illness, injury or disability) or high unexpected expenses on essential items

How to apply

To find out more about HEASS eligibility and how to apply, contact your energy retailer.



FACT SHEET ENERGY REBATES & CONCESSIONS



Medical Cooling & Heating Electricity Concession Scheme

The medical cooling and heating concession provides \$479.03 per year to eligible people who have qualifying chronic medical condition/s such as multiple sclerosis, autonomic system dysfunction, significant burns or a severe inflammatory skin condition, aggravated by changes in their body temperature.

These conditions require the use of air-conditioning to regulate a person's body temperature to help better manage their health.

How to apply

To find out more about eligibility and how to apply, call 13 QGOV (13 74 68).

Reticulated Natural Gas Rebate

The Reticulated Natural Gas Rebate provides \$86.75* per year to eligible Queensland pensioners, seniors and war veterans.

Applicants must be the registered customer of a gas retailer at the home address for which the rebate is claimed.

How to apply

To find out more about eligibility and how to apply, contact your gas retailer.

Electricity Life Support Concession

The life support concession provides up to \$975.60* per year for eligible seriously ill people that use a home-based oxygen concentrator or kidney dialysis machine supplied free of charge through the Medical Aids Subsidy Scheme or Queensland Health.

How to apply

To find out more about eligibility and how to apply, call 13 QGOV (13 74 68).

Even if you are not eligible for this concession, if you or someone in your household depends on life support equipment, contact your electricity retailer or distribution business to register your household as a life support premises. This will ensure you are provided with advice about power supply interruptions in advance.

