



FINANCIAL COUNSELLORS' ASSOCIATION OF QUEENSLAND INC

2017 Annual State Conference 7-9 March 2017
Sheraton Mirage, Port Douglas





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Day one - Tuesday 7th March 2017
FCAQ 2017 - Professional Development Day

Financial Counselling Wellbeing

Mirage Ballroom, Sheraton Mirage Port Douglas

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| 8.30am | National Standards –Jon O’Mally |
| 9.30am | Mental Health First Aid For Financial Counsellors
Julie Aganoff |
| 11.00am | Morning tea |
| 11.15pm | Vicarious Trauma-Julie Aganoff |
| 12.45PM | Lunch |
| 2.00pm | Debt Recovery – Paul Homes & Jon O’Mally |
| 3.00pm | Meet the sponsors |
| 4.00pm | Close of Day |
| 6.30pm | FCAQ Conference Sponsors Shout- Drinks- &
canapés-Feast Restaurant-Lower Deck |





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Day Two - Wednesday March 8th 2017
FCAQ ANNUAL CONFERENCE 2017

Strengthening Resilience and Wellbeing in our Community

Master of Ceremonies —Ben Jenkins

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| 8.30am | Registration |
| 9.00am | President's Welcome – Jon O'Mally |
| 9.15am | Welcome to Country |
| 9.30am | Welcome to our sponsors |
| 9.45am | Guest Speaker-Susan Cook |
| 10.15am | Morning tea |
| 10.30am | Financial Wellbeing Forum - Jon O' Mally |
| 11.15am | FCA Update |
| 11.45am | Hon Shannon Fentimen |
| 12.15pm | Lunch - Celebration of International Women's Day |
| 1.15pm | Legal Aid Queensland-Conflict of interest –Ethics
-Paul Holmes |
| 2.25pm | Maurice Blackburn Lawyers-Insurance Claims &
Superannuation |
| 3.10pm | Forum-Addictions & Suicide Ideation –Julie Aganoff |
| 4.10pm | Afternoon tea |
| 4.25pm | State Penalties Enforcement –update |
| 5.00pm | Close of Day |
| 6.30pm | Pre-Dinner drinks & canapés-Mirage Island |
| 7.00pm | Conference Dinner-Mirage Island |





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Day Three - Thursday 9th March 2017

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| 9.00am | What's news at The Checkout
YouTube episode of The Checkout |
| 9.40am | Consumers Forum - ACCC - ASIC -OFT |
| 10.15am | Morning tea |
| 10.30am | Energy Forum |
| 11.00am | External Dispute Resolution Forum-Kat Lane |
| 11.45am | How to negotiate like a Jedi master in credit and debt matters-Kat Lane |
| 12.15pm | State of play
Relationships Australia Gambling Help Service |
| 12.35pm | Ladbroke's and the industry – an update on harm minimisation-Patrick Brown |
| 12.50pm | Lunch |
| 1.40pm | Professional Development Sessions- Financial Counsellors
AFSA-Gambling Debts and Insolvency
Professional Development Sessions- Financial Capability Worker's
Yarning Money-Jon O'Mally –Eddie Buli |
| 3.15pm | Closing Conference Remarks - Jon O'Mally |
| 3.20pm | Post Conference Afternoon tea |

