

Accredited Financial Counsellor (Townsville)

Selection Criteria

1. Demonstrated ability to communicate and negotiate effectively, both orally and in writing, at all levels within public and private sector environments.
2. Proven ability to analyse problems, collate data and present outcomes and options for clients.
3. Demonstrated ability in lodging and managing complaints with relevant ombudsman services on behalf of clients.
4. Demonstrated ability to work autonomously and as a member of a small team to meet strict deadlines and commitments.
5. Demonstrated ability to provide financial counselling services to both Indigenous and non-Indigenous people.
6. Proficiency with Microsoft Office suite of programs.