



## Indigenous Financial Counselling Mentorship Program 2014



# A Proven Pathway to Indigenous Financial Counselling Training

## **Enrolments Now Open**

Do you want to increase your organisation's financial counselling skill base? Enhance your workers' competencies through expert professional development? Develop a can-do environment, encourage education and learning?

The award winning Indigenous Financial Counselling Mentorship Program provides essential support to Aboriginal and Torres Strait Islanders (and non-indigenous staff members) primarily working in the financial counselling/money management field to undertake accredited training in the Diploma of Community Services (Financial Counselling).

### \*\* UP SKILL TODAY \*\*

Applications Close Thursday 1st November 2013

#### **About the Program**

The Indigenous Consumer Assistance Network Ltd (ICAN) Financial Counselling Mentorship Program has been developed over the past 5 years. In early 2012 nine Aboriginal and Torres Strait Islander ICAN employees across its four branch offices in Cairns, Yarrabah, Thursday Island and Palm Island successfully graduated.

ICAN is now rolling out this nationally recognised, cost effective program to agencies across Australia. It features a dedicated mentor/training coordinator; students are assured of appropriate ongoing support and assistance, while employers can be confident there will be positive outcomes and value for money.

It will be the mentor/coordinator's role to manage the enrolment process, Abstudy applications, travel, accommodation and meals during block training as well as oversee the program's training and mentoring sessions including the development of individual study programs and assistance with completion of assessments. There are limited places available, with coursework to commence in February 2014. Early application is recommended.

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Have a smart phone? Scan the QR Code to view ICAN's Indigenous Financial Counselling Mentorship Program video or to find out more visit http://ican.org.au

#### **About The Course**

The Diploma of Community Services (Financial Counselling) is offered by ICAN in a succesful partnership with the Central Institute of Technology.

Commencing in February 2014, the diploma is expected to take 18 months to complete. Learning will take place through a range of mediums including classroom style block training in Cairns, online group training sessions, a weekly networking group to discuss cases with other financial counsellors and one-onone individual mentoring, coaching and tuition.

The course provides practical skills and knowledge to assist with a wide range of financial difficulties. Students will learn how to support clients in decision-making processes, facilitate the financial counselling process, develop and use financial counselling tools and techniques especially in regard to credit and debt issues affecting clients. They will also gain a full understanding of their clients' rights and obligations.

This is a customised course, taking into account other studies that may have been completed as well as any work experience or in-service training already done. With recognition of prior learning, you can be assured your employees are gaining new skills, while at the same time reinforcing their existing knowledge base.

Download the application or watch the program video at http://ican.org.au/ about-us/ican-program/.





#### **About ICAN**

The Indigenous Consumer Assistance Network Ltd (ICAN) provides consumer education, advocacy, and financial counselling to clients across Australia.

Its Indigenous Financial Counselling Mentorship Program is a nation first. Made possible through a visionary partnership with the Commonwealth Bank of Australia and State and Federal Government Agencies, the program is increasing the number of accredited Indigenous financial counsellors in Australia.

For more information contact:

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